

eMediplan app

Privacy policy

You are reading the Privacy Statement for the eMediplan app. The eMediplan app is run by HCI Solutions Ltd. Pursuant to the Federal Act on Data Protection, HCI Solutions Ltd. is responsible for data collection as its proprietor.

HCI Solutions Ltd. is committed to protecting your privacy. We understand that you do not want the personal information you provide to us transmitted to others without your consent. With that in mind, we want to explain to you here why we collect your data, what we use it for and which control options you have at your disposal.

Agreement

By using the eMediplan app, you agree to your data being collected and used in accordance with this Privacy Statement.

Data collection and processing

We may collect and process the data pertaining to your person outlined below.

Users' medication plans are stored in the application as an eMediplan (CHMED), which contains the following information:

- Personal data: last name, first name, date of birth, gender, address
- Medications: medication name, dosage, intake schedule, intake dose, instructions, reason for the course of treatment, start and end date of the course of treatment, contact data of the person who prescribed the medication, 2D barcode of the eMediplan, creation date and time of the eMediplan, contact details of the person who created the eMediplan)

The detailed specification for the eMediplan format (CHMED) is available at <https://emediplan.ch/de/service/download>

The application additionally saves the following data:

- Information on taking the medication
- Medication supply
- Personal notes, reminders and settings

You are in no way obligated to provide such data. If, however, you decide not to disclose the requested information to us, we may be unable to provide certain services to you.

To use the eMediplan app, you must scan a 2D barcode that corresponds to the patient's medication plan (eMediplan). All information that is available on this eMediplan is saved in the application.

All of your data are saved in encrypted form and are saved locally on your end device by default. Your personal health data will be used by us solely for the purposes indicated and will not be transmitted to third parties.

All saved data are encrypted. The key used is unique and is generated by the device. The latter is used for encryption and decryption. All data saved are also encrypted by the respective operating system (see Apple iOS Security Guide and Android Platform Security). The user is responsible for correct installation of the operating system on the device.

You have the option of activating Face ID or Touch ID for iOS and fingerprint authentication for Android in order to protect the data. Once activated, you will have to go through these security steps in order to access the application.

A secure HTTPS/SSL connection is used for all Internet connections to HCI Solutions Ltd.'s servers.

The complete medication plan (eMediplan) in CHMED format (JSON, gzip and base64-encrypted) is sent to HCI Solutions Ltd.'s servers so the data can be called up in detailed format for the application (only on initialisation of a new eMediplan scan).

No application or patient data are saved on the server side. The data are simply interpreted and sent back to the application in another form (with some details on the medications, as in the description and image).

No user data are transmitted to third parties. There is, however, a crash report system for the eventuality that an application crashes. This purpose of this is to optimise the application. The data reported include:

- Operating system version
- Device type
- Device language
- Data networks used
- Country

These data are anonymised, however.

Smartphone program authorisations

The eMediplan app asks your permission to use the camera on your smartphone. This functionality is needed to scan the 2D barcode on the eMediplan. You can revoke your permission to enable this functionality at any time in your end device's system settings.

Push notifications

If you use the eMediplan app on an end device that supports push notifications, you can allow the option "Push notifications". This means we can send you notifications, if required (e.g. information about updates, medication intake).

Disclosure of information

We are authorised to publish aggregated statistics concerning the use of HCI Solutions Ltd.'s servers so that we can present our services to potential partners and other credible third-party service providers or for other legally permissible purposes. These statistics do not contain any personal information, however.

We are authorised to disclose your connection information to HCI Solutions Ltd.'s servers to all of our sub-contractors that occasionally assist us with providing the services offered through HCI Solutions Ltd.'s servers, processing transactions, fulfilling requests for information, receiving and sending communications, offering support services or performing other functions. Our sub-contractors will only use your data to the extent necessary to complete their tasks.

We are authorised to disclose your connection information to HCI Solutions Ltd.'s servers if we are required to do so by law or become convinced that this is necessary to prevent fraud or cybercrime or to protect the rights, property or personal security of a person or persons.

External links

The eMediplan app may occasionally contain links to external websites. We assume no responsibility for the data protection policy or content of such websites.

Security

We are committed to safeguarding the privacy of all personal data of our users. With that in mind, we have introduced security measures intended to protect the personal information entrusted to us against loss, misuse and modification. For example, our security and data protection guidelines are reviewed on a regular basis and updated where necessary. In addition, personal information is accessible only by authorised personnel.

Although we cannot exclude the possibility that personal information may be lost, misused or modified, we take all appropriate measures to prevent this from happening.

Transmission of data

Connection information is transmitted to the secure servers of HCI Solutions Ltd. in Switzerland.

Your rights

Pursuant to the Federal Act on Data Protection, you have a legal right to a copy of all information pertaining to your person that is entrusted to us. You are also entitled to request that any errors contained in this information be corrected.

Amendments

HCI Solutions Ltd. reserves the right to amend these regulations at any time. We reserve the right to amend this Privacy Statement directly on this application, as appropriate (last updated on 1 November 2018).

Last amended: 1 November 2018.

Please do not hesitate to contact us if you have any questions concerning the data protection provisions:

HCI Solutions Ltd.
Head office
Untermattweg 8
P.O. Box
3000 Bern 1